

RASA

Rasa Living is a boutique farmland company that specializes in selling farm plots to individuals who are interested in owning their own piece of land and living a sustainable lifestyle. Their farmland plots are located in scenic rural areas and are designed to provide owners with an opportunity to grow their own food, live off the grid, and enjoy a simpler way of life.

Recently, Rasa Living has expanded its business model to include caravan and vacation home rentals under the name Rasa Life. These rentals are also located in rural areas and offer individuals and families a unique opportunity to disconnect from the stresses of city life and enjoy a relaxing vacation in a natural setting.

Rasa Life's caravan rentals are fully equipped with all the necessary amenities, including a kitchen, bathroom, and sleeping accommodations, while their vacation homes offer even more space and luxury. Whether you're looking for a romantic weekend getaway, a family vacation, or a group retreat, Rasa Life's rentals are a perfect choice.

In addition to their rental offerings, Rasa Life also provides a range of services to make your stay as enjoyable as possible, including farm-to-table meals, guided tours of the surrounding area, and access to local outdoor activities such as hiking, and fishing.

Overall, Rasa Living and Rasa Life offer a unique opportunity for individuals to reconnect with nature, live a more sustainable lifestyle, and enjoy the simple pleasures of life in a rural setting. Whether you're looking to purchase your own farmland plot or rent a vacation home or caravan, Rasa has everything you need to make your dream of living in the country a reality.

Responsibilities :

- Resolving customer complaints and queries.
- Providing detailed information to customers
- Maintaining records of each phone call for future reference
- Offering exceptional customer service and satisfaction.
- Following up with customers for any further information.
- Taking feedback from the customers.
- Negotiating the terms and conditions with the customer.
- Contributing the work to the company's knowledge base.
- Maintaining a healthy relationship with the clients.

Skills :

- A customer-oriented individual.
- Ability to meet deadlines and prioritize tasks.
- Excellent negotiation skills.
- Outstanding interpersonal and organizational skills.
- Excellent phone etiquette and active listening abilities.
- A quick learner and exceptional ability to make decisions.
- Good Knowledge of Excel